Integration with multiple organization systems/applications

Seamless integrations for a performance management platform with various work applications such as Rally, UKG, and Excel 365

PROBLEM

Case 1: Disconnected applications/systems that recorded data independently. As a result, mapping of OKRs (Objective Key Results) with day-to-day tasks of employees was not synchronous. (Rally / Excel 365).

Case 2: Employee data in the client's HRIS system (UKG) was not getting synchronized real-time with the performance management application.

SOLUTION

Case 1: Integrate the relevant systems/applications so that data becomes interoperable and mapped real-time with the key results. (Rally / Excel 365).

Case 2: Integrate the two systems so that employee data in both the systems gets synchronized real-time.

WHAT DOES THE SOLUTION DO?

- Recipes for multi-step querying and drilldown.

- Recipes for data fetching and updating across target systems' connectors.

- Custom Workato connector for the client app abstracting away common functionality.

- Programmatic tenant management in Workato based on events in the client's app (sign up, enable integration, and so on).

- Embedded authentication, to transfer customer credentials directly to Workato and never the client's app.

Changing The Game

Reduced time to market	Rapid extensibility to other external systems	Secure, Scalable. Dev Ops not required

No Dev Ops leads to cost and time saving	Simplified testing and quality assurance	Failover mitigation using auto version control	Complete visibility into system with detailed audit trail	Enabling citizen developers to support and maintain