





## Benefits

- The traditional call bell system was replaced with a faster and accurate communication system using a smartwatch
  - Turnaround time for the nurse (to address the patient ) was reduced with the use of a alarm feature
  - Available nurse could attend the patient further reducing dependency
  - The system could be used round the clock without any downtime further minimizing the hospital administration/staff efforts to improve service
  - With this system in use, the hospital attained higher HCAHPS (Hospital Consumer Assessment for Healthcare Providers and Systems) ratings
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